

# AUGIE

Associations & User Groups Information Exchange

Thanks to a number of industry volunteers, there is now industry collateral that you may use to get started with eDocs and Messages.

September, 2018 AUGIE hosted eDocs and/or Messages Day. To access the link to the **recording** [Please click to access the recording.](#)

The recording has been broken into segments to allow you to watch the piece that interests you the most. After you click on the link to access the recording, please view one or more of the following:

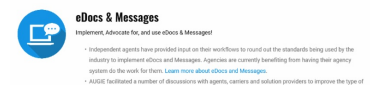
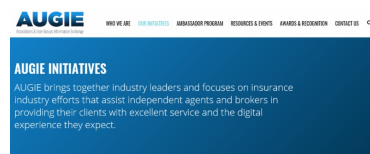
- [Introduction](#) – Welcome from AUGIE’s chair, Jim Armitage (**approximately 4 minutes**)
- [Introduction to eDocs/Messages](#) – This is an overview that anyone interested in eDocs and/or Messages will be interested in viewing. (**approximately 38 minutes**)
- [IVANS Calculator & Exchange](#) – IVANS provides free services that assist agents and brokers in learning how much time and cost may be involved with manual processes specific to eDocs and Messages. In addition, there is a free service that helps individual’s managing the download in their agency, identify what they are or are not currently receiving from their carriers. (**approximately 18 minutes**)
- [“Who Owns the Policy Delivery”](#) – this discussion provided us with information that will be used to document best practices. (**approximately 45 minutes**)
- [Carrier Best Practices](#) – this segment may be used by carriers, Managing General Agencies/Wholesalers and agency management system providers to assist you with your implementation. (**approximately 40 minutes**)
- [Agency Resources](#) – This section is dedicated to assisting agencies and brokerages with getting started with eDocs and/or Messages. (**approximately 30 minutes**)

[Please click to view the virtual eDocs Sessions recording.](#)

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**The AUGIE website**, <https://augiegrouop.org/our-initiatives/>, contains a section on eDocs & Messages. When you click on [“Learn more about eDocs and Messages”](#) it will bring you to the “AUGIE eDocs &/or Messages: Breaking it Down” documentation.

If you are a carrier or agency management system who wants specific details on the information needed to ensure a quality implementation, [Please click to download the AUGIE eDocs and Messages excel.](#)



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## [If you are hosting a webinar, doing a presentation and would like to use the industry collateral](#)

We have provided you with a PDF of the power point presentation. It has been broken down into the segments.

- [Introduction and welcome](#)
- [Introduction to eDocs and/or Messages](#)
- [IVANS Calculator and Exchange](#)
- ["Who Owns the Policy Delivery"](#)
- [Carrier and Agency Management System Best Practices](#)

- [Agent Resources](#)

If you need the actual power point presentation, please reply to this email communication.

To see a summary of what agents need to know to [Get Connected with your Carriers through IVANS Exchange](#)

## Thank you to our speakers, associations, carriers others who provided their collateral and time.

### Our Speakers



**Jim Armitage**  
Chair AUGIE  
Owner at Arroyo  
Insurance



**Jay Byrnes**  
Chairman at ACT- Agents Council  
for Technology



**Malta Collins**  
Sr. Specialist IT-Customer  
Support at The Cincinnati



**Cal Durland**  
Director AUGIE & Interface  
Optimization Director at IVANS



**Dan Goodwin**  
Business Architect - P&C  
Staff Sales - Nationwide



**Mark Harrison**  
System Specialist at IVANS  
Insurance Solutions



**Doug Johnston**  
Vice President Partnerships  
and Industry Relations at  
Applied



**Susan LaBarre**  
Interface Optimization  
Manager at IVANS



**Nellie Massoni**  
Director, Connectivity Product  
Management at Vertafore



**Keith Savino**  
Managing Partner WRG



**Ginny Winkworth**  
Customer Experience Lead at  
Merchants Insurance Group

### AUGIE Executive Council Leaders

NetVU – hosting this virtual session

### Carriers providing Content

Cincinnati Insurance  
Merchants Insurance  
Nationwide  
The Hartford

### Agents and Associations

ACT/IIABA  
PIA

### Solution providers

IVANS  
Applied  
Vertafore